

<b>Report title</b>	<b>Community Services Service Area Plan Update – Quarter 2 2023/2024</b>
<b>Report author</b>	Darren Williams, Corporate Head of Community Services
<b>Department</b>	Community Services
<b>Exempt</b>	No

**Purpose of report:**  
**For Information**

**Synopsis of report:**  
**This report provides an overview of progress against the agreed objectives within the 2023/2024 Community Services, Service Area Plan, as of the end of Quarter 2 (Jul – Sep 2023)**

**Recommendation(s):**  
**None. This report is for information**

**1. Context and background of report**

1.1 In January 2023, Community Services Committee approved the Service Area Plan, to be delivered by the Community Services Business Unit, in 2023-2024.

**2. Report and, where applicable, options considered and recommended**

2.1 Appendix ‘A’ provides a summary of all work priorities within the service area plan and the progress made by the end of September 2023.

2.2 As stated in the Quarter 1 progress report, presented to the committee in September 2023, most objectives are underway, and Officers are working hard to move them forward.

2.3 At the previous meeting, reference was made to a limited number of objectives that had not commenced. In relation to work surrounding the Armed Forces Covenant, this work is being reviewed and progressed centrally from within the Chief Executive’s Office, and Community Services are supporting with this work.

2.4 Therefore, whilst progress and outcomes will be determined by the lead within the Chief Executive’s Office, an update will be provided within future Community Service Area Plan updates. Equally, when work is completed, a report will be brought to Community Services Committee.

2.5 During Quarter 2, progress has been made in a number of areas, some of which link to previous reports and decisions made by this committee. This includes the further development of processes and plans for the S106 monies identified for Englefield

Green, the development of the play space replacement programme and the completion of the tender process linked to the skatepark intended for Heathervale Park.

- 2.6 Quarter 2 has seen the completion of some objectives within the service area plan, including the completion of the tennis court refurbishment programme, working in partnership with the Lawn Tennis Association and the commencement of the Befriending Service by Voluntary Support North Surrey, utilising Contain Outbreak Management Funding previously awarded by the Council.
- 2.7 Given the number of objectives within this service area plan, and the number of additional objectives that have been allocated over the course of the year to date, to Community Services, it may be that some objectives are carried forward to next years' service area plan, however officers remain committed to achieving as many of the objectives set, as possible, by the end of March 2024.

### **3. Policy framework implications**

- 3.1 The Community Services Service Area Plan contains objectives that all meet the corporate strategy. The work of Community Services generally fits the themes of Empowering Communities and Health and Wellbeing, and objectives within the plan align to priorities within each of these strategies.

### **4. Resource implications/Value for Money (where applicable)**

- 4.1 None.

### **5. Legal implications**

- 5.1 None.

### **6. Equality implications**

- 6.1 None.

### **7. Environmental/Sustainability/Biodiversity implications**

- 7.1 None.

### **8. Background papers**

None stated.

### **9. Appendices**

Appendix 'A' Service Plan Summary Document